

## 1.1. Quality Policy

The Quality Management System (QMS) documented in this manual was developed to assure that:

- products that are designed and delivered to our customers meet or exceed all expectations in performance, reliability, and on time delivery
- Shine Micro strives to improve Customer satisfaction through effective application of the system.
- Shine Micro, quickly and effectively addresses all nonconformities through corrective actions.
- Processes are defined with measurable attributes in order to reduce and eliminate nonconformities through preventive actions.
- Guidelines are provided for product development and release in order to ensure that the design output meets the required design inputs.